

CONSORTIUM REVIEWED BY: _____

**AMENDED RESTATED AND REVISED LEADER REPLACEMENT SYSTEM
AGREEMENT
BY AND BETWEEN
CALSAWS CONSORTIUM
AND
ACCENTURE, LLP**

Change Notice Number Forty-One

AMENDED RESTATED AND REVISED LEADER REPLACEMENT SYSTEM AGREEMENT (“AGREEMENT”), EXHIBIT X (CALSAWS MAINTENANCE AND OPERATIONS (“M&O”) EXTENSION, ENTERED INTO BY AND BETWEEN THE CALSAWS CONSORTIUM (“CONSORTIUM”), A CALIFORNIA JOINT POWERS AUTHORITY, AND ACCENTURE, LLP (“CONTRACTOR”) FOR THE PROVISION OF THE CALIFORNIA STATEWIDE AUTOMATED WELFARE SYSTEM (“CALSAWS”).

Pursuant to Subparagraph 5.2.1 of Subparagraph 5.2 (Required Approvals) of Paragraph 5 (Change Notices and Amendments) in the CalSAWS Maintenance and Operations (“M&O”) Extension, Consortium and Accenture agree to modify the Agreement to include changes that do not materially affect the scope of work, term, payments, or any term or condition of the Agreement except as provided in this Change Notice Number Forty-One. Consortium and Accenture hereby agree to the following modifications to the Agreement:

1. Consortium has allotted funding that may be used toward future work for Regulatory & Administrative (“R&A”) Change Budget Services, when the allocation for which is approved by the Consortium Executive Director and Accenture’s Project Director or their respective designees.
2. This Change Notice Number Forty-One requests a reduction of Two Hundred Twenty-Three Thousand Three Hundred Seven Dollars (\$223,307) in Total Charges to be used for additional R&A Change Budget Services hours as a result of funding shifts between State Fiscal Years 2024/2025 and 2025/2026, for Work related to ABAWDs Fiscal Responsibility Act of 2023 requested by the Consortium. The estimated effort, prices, and assumptions are set forth in Attachment 1 (ABAWDs Fiscal Responsibility Act of 2023). R&A Change Budget Services related to the ABAWDs Fiscal Responsibility Act of 2023 will be conducted and invoiced on a Time and Materials basis in an amount not to exceed One Million Seven Hundred Forty-Six Thousand Eight Hundred Forty Dollars (\$1,746,840). Attachment 1 (ABAWDs Fiscal Responsibility Act of 2023) to this Change Notice Forty-One supersedes Attachment 3 (ABAWDs Fiscal Responsibility Act of 2023) to Change Notice Number Thirty-Three dated July 12, 2024.
3. This Change Notice Number Forty-One requests a shift of Four Hundred Nineteen Thousand Two Hundred One Dollars (\$419,201) R&A Change Budget Services from State Fiscal Years 2024/2025 to 2025/2026 for Work related to CalFresh/CalWORKs Recertification Packets requested by the Consortium. The estimated effort, prices, and assumptions are set forth in Attachment 2 (CalFresh/CalWORKs Recertification Packets). R&A Change Budget Services related to the CalFresh/CalWORKs Recertification Packets will be conducted and invoiced on a Time and Materials basis in an amount not to exceed Five Hundred Fifty Thousand Five Dollars (\$550,005). Attachment 2 (CalFresh/CalWORKs Recertification Packets) to this Change Notice Forty-One supersedes Attachment 2 (CalFresh/CalWORKs Recertification Packets) to Change Notice Number Thirty-Six dated November 15, 2024.
4. This Change Notice Number Forty-One requests a reduction of One Million Seven Hundred Twenty-Two Thousand Five Hundred Eighty Dollars (1,722,580) in Total Charges to be used for additional R&A Change Budget Services hours as a result of funding shifts between State

Fiscal Year 2024/2025 and 2025/2026, for Work related to the CARES requested by the Consortium. The estimated effort, prices, and assumptions are set forth in Attachment 3 (CARES). R&A Change Budget Services related to CARES will be conducted and invoiced on a Time and Materials basis in an amount not to exceed Twenty-One Million Forty-Two Thousand Three Hundred Forty-Five Dollars (\$21,042,345). Attachment 3 (CARES) to this Change Notice Forty-One supersedes Attachment 1 (CARES) to Change Notice Number Thirty-Three dated July 12, 2024.

5. This Change Notice Number Forty-One requests a shift of One Hundred Seventeen Thousand Sixty Dollars (\$117,060) R&A Change Budget Services from State Fiscal Years 2024/2025 to 2025/2026 for Work related to CalFresh Notice of Provider Determination requested by the Consortium. The estimated effort, prices, and assumptions are set forth in Attachment 4 (CalFresh Notice of Provider Determination). R&A Change Budget Services related to the CalFresh Notice of Provider Determination will be conducted and invoiced on a Time and Materials basis in an amount not to exceed Two Hundred Eighty-Eight Thousand Six Hundred Twenty-Five Dollars (\$288,625). Attachment 4 (CalFresh Notice of Provider Determination) to this Change Notice Forty-One supersedes Attachment 4 (CalFresh Notice of Provider Determination) to Change Notice Number Thirty-Three dated July 12, 2024.
6. This Change Notice Number Forty-One requests a shift of One Hundred Ninety-Nine Thousand One Hundred Forty-Four Dollars (\$199,144) R&A Change Budget Services from State Fiscal Years 2024/2025 to 2025/2026 for Work related to Inclusion of IRT Language (formerly CalFresh Reinstatement Approval & Denial Notice Revisions) requested by the Consortium. The estimated effort, prices, and assumptions are set forth in Attachment 5 (Inclusion of IRT Language (formerly CalFresh Reinstatement Approval & Denial Notice Revisions)). R&A Change Budget Services related to the Inclusion of IRT Language (formerly CalFresh Reinstatement Approval & Denial Notice Revisions) will be conducted and invoiced on a Time and Materials basis in an amount not to exceed Five Hundred Twenty-Eight Thousand Nine Hundred Nine Dollars (\$528,909). Attachment 5 (Inclusion of IRT Language (formerly CalFresh Reinstatement Approval & Denial Notice Revisions)) to this Change

Notice Forty-One supersedes Attachment 6 (CalFresh Reinstatement Approval & Denial Notice Revision) to Change Notice Number Thirty-Four dated August 16, 2024.

7. This Change Notice Number Forty-One requests a shift of One Million Three Hundred Ninety-Nine Thousand Nine Hundred Ninety Dollars (\$1,399,990) R&A Change Budget Services from State Fiscal Year 2024/2025 to 2025/2026 for Work related to the WDTIP requested by the Consortium. The estimated effort, prices, and assumptions are set forth in Attachment 6 (WDTIP). R&A Change Budget Services related to the WDTIP will be conducted and invoiced on a Time and Materials basis in an amount not to exceed Eleven Million Six Hundred Seventy-Six Thousand Nine Hundred Sixteen Dollars (\$11,676,916). Attachment 6 (WDTIP) to this Change Notice Forty-One supersedes Attachment 2 (WDTIP) to Change Notice Number Thirty-Three dated July 12, 2024.
8. This Change Notice Number Forty-One requests a shift of One Hundred Thirteen Thousand Nine Hundred Thirty-Two Dollars (\$113,932) R&A Change Budget Services from State Fiscal Year 2024/2025 to 2025/2026 for Work related to the Work Registration CalFresh Disqualification Notice Update requested by the Consortium. The estimated effort, prices, and assumptions are set forth in Attachment 7 (Work Registration CalFresh Disqualification Notice Update). R&A Change Budget Services related to Work Registration CalFresh Disqualification Notice Update will be conducted and invoiced on a Time and Materials basis in an amount not to exceed One Hundred Fifty-One Thousand Seventeen Dollars (\$151,017). Attachment 7 (Work Registration CalFresh Disqualification Notice Update) to this Change Notice Forty-One supersedes Attachment 9 (Work Registration CalFresh Disqualification Notice Update) to Change Notice Number Thirty-Three dated July 12, 2024.
9. The total amount of funds for additional R&A Change Budget Services requested pursuant to this Change Notice is a reduction of One Million Nine Hundred Forty-Five Thousand Eight Hundred Eighty-Seven Dollars (\$1,945,887).
10. Subsequent to the approval of this Change Notice Number Forty-One, the balance remaining from the One Hundred and Forty-Two Million Two Hundred Fifty-Seven Thousand Four

Hundred Seventy-Nine Dollars (\$142,257,479) in Agreement Paragraph 8.2.4 Regulatory and Administrative Change Budget Services of approved but unallocated funds for future work to be allocated will be Twenty-Two Million Eight Hundred Forty-One Thousand Fifty-One Dollars One Cent (\$22,841,051.01).

11. Using the County purchase process, the Counties defined in the table below have purchased various services, equipment, and software items directly related to the development and implementation of the CalSAWS System. This Change Notice Number Forty-One requests One Million One Hundred Five Thousand Nine Hundred Ninety-Six Dollars Forty-Seven Cents (\$ 1,105,996.47) to be used for the following purchases that were funded and approved by the individual Counties, which are incorporated into the CalSAWS M&O Extension:

CPO #	County	Service Description	Value
FR-01-2025	Fresno	Extension of Support for Generative Artificial Intelligence ("GenAI") for Post-Call Summarization in English and Spanish	\$ 159,284.50
LA-01-2025	Los Angeles	Request for Raw Data Set and Purpose-Built, Curated Data Set ("PBDS") Access in CalSAWS Amazon Simple Storage Solution ("Amazon S3") Location	\$ 787,623.30
SE-01-2025	Sacramento	Request for Changes to the General Assistance/General Relief ("GA/GR") County-Specific Program	\$ 127,519.43
SF-02-2023 Revision 1	San Francisco	Ancillary System Enhanced Support – Revision 1	\$ (66,987,20)
SF-02-2025	San Francisco	Request for Changes to the General Assistance/General Relief ("GA/GR") Automated Solution Program	\$ 98,556.44

12. Subsequent to the approval of this Change Notice Number Forty-One, the balance remaining from the Thirty-Five Million Dollars (\$35,000,000) in Agreement Paragraph 8.2.5 of approved but unallocated funds for additional County Purchases and Orders for Services for Consortium Members to be allocated will be Nine Million Three Hundred Seventy Thousand Eight Hundred Forty-Eight Dollars Ninety-Five Cents (\$9,370,848.95).
13. As a result of the re-baselining effort to reflect the actual invoiced amount for completed Work to transition the CalSAWS System to Consortium or another vendor undertaken by the Parties, the Parties agree to the funding updates as documented in the Attachment 8 (Transition

Planning Activities) hereto. The update to the total invoiced amount reduces the allocated amount of the future optional Work to transition the CalSAWS System to Consortium or another vendor by Eighty-Five Thousand One Hundred Thirty Dollars (\$85,130)

Notwithstanding the updates described in this Paragraph the amount for future optional Work to transition the CalSAWS System to Consortium or another vendor remains unchanged and equal to Ten Million Dollars (\$10,000,000) as is stated in Paragraph 8.2.4 of the Agreement.

14. As a result of the transition of Modifications and Enhancements (“M&E”) services to a new Consortium vendor, this Change Notice Number Forty-One requests an additional Four Million Six Hundred Four Thousand Six Hundred One Dollars (\$4,604,601) to be used for Work related to Infrastructure and M&E Transition Out Activities requested by the Consortium. In addition, this Change Notice Number Forty-One requests a shift of One Million Ninety-Three Thousand Four Hundred Forty-Four Dollars (\$1,093,444) from State Fiscal Years 2024/2025 to 2025/2026. The estimated effort, prices, and assumptions are set forth in the attached Attachment 9 (Infrastructure and M&E Transition Out Activities) to this Change Notice Number Forty-One. Services related to Infrastructure and M&E Transition Out Activities will be conducted and invoiced on a Time and Materials basis in an amount not to exceed Nine Million Ninety-Three Thousand Nine Hundred Eleven Dollars (\$9,093,911). Attachment 9 (Infrastructure and M&E Transition Out Activities) to this Change Notice Number Forty-One supersedes Attachment 1 (Infrastructure and M&E Transition Out Activities) to Change Notice Number Forty dated May 9, 2025.
15. Subsequent to the approval of this Change Notice Number Forty-One, the balance remaining from the Ten Million Dollars (\$10,000,000) in approved funds for future optional Work to transition the CalSAWS System to Consortium or another vendor in Agreement Paragraph 8.2.4 will be Ninety-Six Dollars (\$96).
16. The Parties have agreed to switch Work under Paragraph 2.9.1 (Subtask: Production Operations) of Schedule 15 to Exhibit X (Statement of Work for CalSAWS Customer Service Center Project) to a Time and Material (“T&M”) pricing model for State Fiscal Year

2025/2026. Schedule 15 to Exhibit X (Statement of Work for CalSAWS Customer Service Center Project) and its Attachment 2 (CalSAWS Customer Service Center Pricing Schedules), are hereby deleted in their entirety and replaced with Attachment 10 to this Change Notice Forty-One the restated Schedule 15 to Exhibit X (Statement of Work for CalSAWS Customer Service Center Project) and its restated Attachment 2 (CalSAWS Customer Service Center Pricing Schedules).

16.1. Attachment 1 (CalSAWS Customer Service Center Contractor Assumptions), Attachment 3 (CalSAWS Customer Service Center Functional Design Business Process Flows), and Attachment 6 (CalSAWS Customer Service Center Solution Requirements) remain unchanged and are not attached to this Change Notice Forty-One.

17. The Parties have agreed to switch Work under Paragraph 3.7.15 (Subtask 7.15: Production Operations Support for Central Contract Center Solution) of Schedule 1 to Exhibit X (Statement of Work for CalSAWS Maintenance and Operations (“M&O”) Project) to a Time and Material (“T&M”) pricing model for State Fiscal Year 2025/2026. Schedule 1 to Exhibit X (Statement of Work for CalSAWS Maintenance and Operations (“M&O”) Project) and its Attachment 2 (CalSAWS Maintenance and Operations (“M&O”) Pricing Schedules) and Attachment 4 (CalSAWS M&O Production Operations Specifications), are hereby deleted in their entirety and replaced with Attachment 11 to this Change Notice Forty-One the restated Schedule 1 to Exhibit X (Statement of Work for CalSAWS Maintenance and Operations (“M&O”) Project) and its restated Attachment 2 (CalSAWS Maintenance and Operations (“M&O”) Pricing Schedules) and restated Attachment 4 (CalSAWS M&O Production Operations Specifications).

17.1. Attachment 1 (CalSAWS M&O Contractor Assumptions), and Attachment 5 (CalSAWS M&O Compute Resource Specifications) remain unchanged and are not attached to this Change Notice Forty-One.

This Change Notice Number Forty-One is effective as of July 18, 2025 (the “Effective Date”).

Except as provided in this Change Notice Number Forty-One, all other terms and conditions of the Agreement shall remain in full force and effect.

ACCENTURE, LLP

CALSAWS CONSORTIUM

Dated: _____

Dated: _____

By: _____
Lisa A. Salas,
Accenture Managing Director

By: _____
Michael Sylvester, Consortium Chair

By: _____
Kronick Moskowitz Tiedemann &
Girard, Consortium Legal Counsel

By: _____
Julia Erdkamp, CalSAWS Executive
Director